

# Guest information

**Welcome to  
Hotel Rössli!**



# A

## **Adapter**

In your room there are 230 volt sockets. International adapters are available at our reception for a deposit of CHF 20.

## **Airport**

You can get to Zurich airport either by public transport or taxi. We can issue you with a valid public transport ticket at reception. We will also be happy to organise a taxi for you on request.

## **Air conditioning**

As our building is a listed building, we were not allowed to install air conditioning. As alternatives, we provide fans free of charge.

## **Assembly point**

In the event of a fire, please leave the hotel according to the escape plan attached to your room door and follow the instructions of the staff. The assembly point is located at Schiffpländeplatz: down Rössligasse towards the river, the square is on the left.

# B

## **Baby cot**

We are happy to welcome our little guests as well. Please contact our reception for a free baby cot.

## **Bar**

The Rössli Bar is open from Tuesday to Sunday from 4 pm.

## **Bank**

The nearest counter and cash dispenser are just a few minutes' walk away on Bellevueplatz.

## **Bathrobe**

If you would like a bathrobe and slippers, please contact our reception.

## **Bathroom stool**

We will be happy to provide you with these on request.

## **Bed linen**

On request, we will be happy to bring you a second pillow, an extra blanket or a woollen blanket. We provide special bed linen for allergy sufferers. Please inform the reception. If you would like a daily change of bed linen, please also let reception know.

## Breakfast

The breakfast buffet is located in the main house on the 1st floor and is served at the following times: Monday to Friday from 7:30 am to 10 am, and Saturday and Sunday from 7:30 am to 11 am. Guests who have booked their stay without the delicious breakfast can add it to their stay at a price of CHF 20 per person per day – please contact our reception.

# C

## Check-In

Your room will be available from 3 pm on the day of arrival.

## Check-Out

On the day of departure we kindly ask you to leave your room by 12 noon.

## Guest App / Information

On our digital guest app you will find important and helpful information about arrival and departure, hotel facilities, transportation, sights of Zurich and surroundings as well as restaurant recommendations. The information was sent to you in advance on your smartphone or via email. Via QR code on your room you can also download the app additionally.

## Country codes

Germany	D	0049
France	F	0033
Italy	I	0039
Great Britain	GB	0044
Netherlands	NL	0031
Österreich	A	0043
Vereinigte Staaten	USA	001
Israel	IL	00972
Vom Ausland in die Schweiz		0041

## Currency exchange

The following currencies can be exchanged at the reception: Euro, Dollar and British Pound. Please note that the currency CHF applies everywhere in Switzerland. However, you can also pay with foreign currencies (euros) in many places. However, the return money is only in CHF. For changing larger amounts, we recommend the Change office at Stadelhofen station, which is open daily.

# D

## **Doctor**

The reception staff will be happy to arrange an appointment for you with a general practitioner or specialist. The medical station "Permanence Bellevue" is at your service for urgent treatments. Patients with acute health problems can be examined and treated without prior appointment.

## **Dogs**

Your pet is welcome. We charge CHF 20 per day and dog.

# E

## **Electricity**

230 volts, 50 hertz (adapters available at reception).

## **Emergency call**

Emergency call: 112

Police: 117

Fire brigade: 118

## **Environment**

We are very committed to preserving our environment. Please support us by helping to decide how often we should change the terry towels. Please put them in the bathtub/shower and we will replace them at the next room cleaning.

## **Excursions**

As a hotel guest, you can get inspired on our guest app. Scan the QR code in your room and discover what there is to do in and around Zurich under "Experience Zurich". We will be happy to help you with the selection and the corresponding booking.

## **Extra beds**

Extra beds are available for an extra charge of CHF 60 per person (breakfast included). For children up to seven years we provide the extra beds free of charge. Please inform the reception.

# F

## **Fire and emergency**

Please refer to the map on your room door. Fire extinguishers are well marked on each floor in the stairwell.

# G

## **Guest laundry**

Please hand in your laundry at the reception by 8 a.m. at the latest (Monday to Friday). Depending on the quantity and effort, your laundry will be cleaned the same day. You will find the detailed price list in the cupboard next to your laundry bag.

# H

## **Hairdresser**

We will be happy to make an appointment with a hairdresser for you. Our recommendation is the salon «eleven hair + bar», just three minutes' walk from the Hotel Rössli.

## **Heating**

Our house has central heating. The room temperature is regulated automatically. The radiators can be operated individually. If you find it too warm or too cold, please contact our reception.

## **Hygiene articles**

Tooth cleaning kit, shaving kit, sewing kit, shampoo, shower gel, nail file and hair comb are available on request at our reception.

# I

## **Internet**

WLAN is available free of charge in our hotel.

Network name: FreeHotelRoessli

No password

# L

## **Lost property office**

If you have lost something in your room or restaurant, please contact reception. If you have lost something outside the hotel, please contact the lost property office at the main railway station.

## **Luggage service**

We are happy to store your luggage in our luggage room. Please hand it in at our reception. If you need help with your luggage, please dial extension 614.

# M

## **Management**

Stefanie Spielmann, Cluster Hotel Manager

# N

## **Night service**

Our reception is no longer staffed after 7 pm. In case of emergency, you can contact our night service at the partner hotel Opera Hotel or Hotel Felix. Further information is available at our reception.

## **Non-smoking room**

The Hotel Rössli is a non-smoking hotel. We kindly ask you to smoke your cigarette outside the hotel. If you smoke in the room, we will charge you a fee of CHF 250 for cleaning costs.

# P

## **Pharmacy**

A pharmacy is located directly at the Bellevue. "Bellevue Apotheke" and is open daily around the clock (24/7).

## **Public transport**

Day tickets for 24 hours for the city (zone 10) are available at the reception. You can use these for tram, bus, train, scheduled boat and Limmat boat. Or purchase the "Zürich Card" (24 or 72 hours) – the pass for your city trip directly via our guest app.

## **Parking spaces**

We do not have parking spaces. As an alternative, we recommend either the Opèra public car park or the Urania multi-storey car park.

## **Payment**

We accept the following means of payment:

Cash CHF, Euro, Dollar and British Pound. Credit cards: Visa, Master Card, American Express, debit cards Maestro and Twint.

## **Privacy policy**

Our privacy policy is available here at any time:

<https://www.meili-selection.ch/datenschutz>

## **Printing service**

Do you need to print out a boarding pass or something similar? Our reception will be happy to help you.

# R

## **Reception**

Our reception is open daily between 11 am and 8 pm. For arrivals after 8 pm, please use the mobile room key sent to your smartphone/email in advance.

For urgent questions after 7 pm, you can use the telephone available at the reception and contact our two nearby partner hotels - which also belong to our Meili Selection hotel group. They will be pleased to help you on the following numbers: Hotel Felix +41 44 256 76 00 and Opera Hotel +41 44 258 99 99.

## **Restaurant recommendations**

Please do not hesitate to ask our staff for recommendations. We will be happy to help you choose and book your restaurant. Restaurant recommendations can also be found on our guest app.

## **Ristorante «Il Gattopardo»**

The restaurant, which is located on the 1st floor in our main building, is open from Monday to Saturday from 6 pm. Opening hours may vary and we kindly ask our guests to clarify opening hours and reservations directly with the restaurant: T +41 76 334 11 23

## **Room service**

We do not offer room service. However, you may order your breakfast or something else from Ristorante Il Gattopardo at any time during opening hours and take it to your room.

## **Room cleaning**

Our rooms are cleaned daily.

# S

## **Stamps**

Stamps are available for a fee at reception or at any kiosk or post office.

## **Sewing kit**

Is available at the reception.

## **Self Check-In / Self Check-Out**

You have the option of checking in or checking out online. You the only need to make a short stop at reception to collect or pick up your key.

## **Shoe cleaning utensils**

We are happy to provide you with these on request.

## **Smoking**

The Hotel Rössli is a non-smoking hotel. We kindly ask you to smoke your cigarette outside the hotel. If you smoke in your room, we will charge you a fee of CHF 250 for cleaning costs.

# T

## **Taxi**

The nearest taxi station is at Limmatquai 3, directly in front of the Restaurant Terrasse. We will be happy to order a taxi for you, please contact our reception.

## **Telephone**

Please dial 0 for a line. If you wish to call another room, simply enter the room number. If you want to be connected to the reception, please dial 614.

## **Towels**

We can change your towels daily on request. Please place them on the floor in the bathroom.

# U

## **Umbrella**

You can use the umbrellas at our reception free of charge during your stay.

# W

## **Wake-up call**

Please inform reception when you would like to have a wake-up service.